

# LONDON BOROUGH OF BARKING & DAGENHAM

## ASSEMBLY MEETING

1<sup>ST</sup> FEBRUARY 2006

*BOROUGH POLICING: Glancing Back, Looking Forward*

*A perspective by Borough Commander Hopes*

# GLANCING BACK

*A Personal Perspective*

# *WHERE ARE WE NOW?*

**Safer Neighbourhoods**

# SAFER NEIGHBOURHOODS

LOCAL POLICE, LOCAL KNOWLEDGE



# EASTBURY NEWSLETTER



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**September 2005**

## PC STEVE ROBB JOINS EASTBURY

As part of the Safer Schools and Community Project we have been lucky enough to have a serving Police Officer based at Eastbury School. Along with Barking Abbey, Sydney Russell and Robert Clack, PC Robb will be based full time at Eastbury and working between both sites until February.



Staff have been very keen to identify to PC Robb where possible truant haunts are located and he is very keen to work alongside both the Attendance Secretaries and Mr Hewison, the schools Access and Attendance Officer, to address this issue. Parents will also be pleased to know that between both PC Robb and the serving Police Office for Barking Abbey, known dawdling points such as Upney Station and adjoining shops and cafe will also be patrolled when appropriate and the pupils ushered on their way.

If you collect your children from school and are waiting in an inappropriate place, PC Robb may ask you to move further from the gates in order to allow the pupils' safe exit from the premises. Please understand that the school have requested PC Robb to undertake this duty when possible to ensure our pupils' safety whilst we wait for the Highways Department of the Council to re-designate no stopping areas.

As well as his normal police duties, students can approach PC Robb to discuss any crime matters that they may feel he can help and advise on. You will find PC Robb's office on the ground floor of the new Rosslyn Road building or at Dawson Avenue.

## WHERE ARE WE NOW?

*Safer Neighbourhoods*

*Safer Schools*

*Improved Police Numbers*

*12 hour shift - better proactivity*

*Improved Partnership Working*

*CSU Multi-Agency Working*

*Jigsaw Team*

*PPO (Prolific and Persistent Offender) Scheme*

*Improved Accommodation*

*Havering Project*

*Dedicated Victim & Witness Desk*

*Improved Police Powers*

# Drugs



## WHERE ARE WE NOW?

*Safer Neighbourhoods*

*Safer Schools*

*Improved Police Numbers*

*12 hour shift - better proactivity*

*Improved Partnership Working*

*CSU Multi-Agency Working*

*Jigsaw Team*

*PPO (Prolific and Persistent Offender) Scheme*

*Improved Accommodation*

*Havering Project*

*Dedicated Victim & Witness Desk*

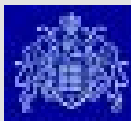
*Improved Police Powers*

*HMIC Report*



# Performance Focus

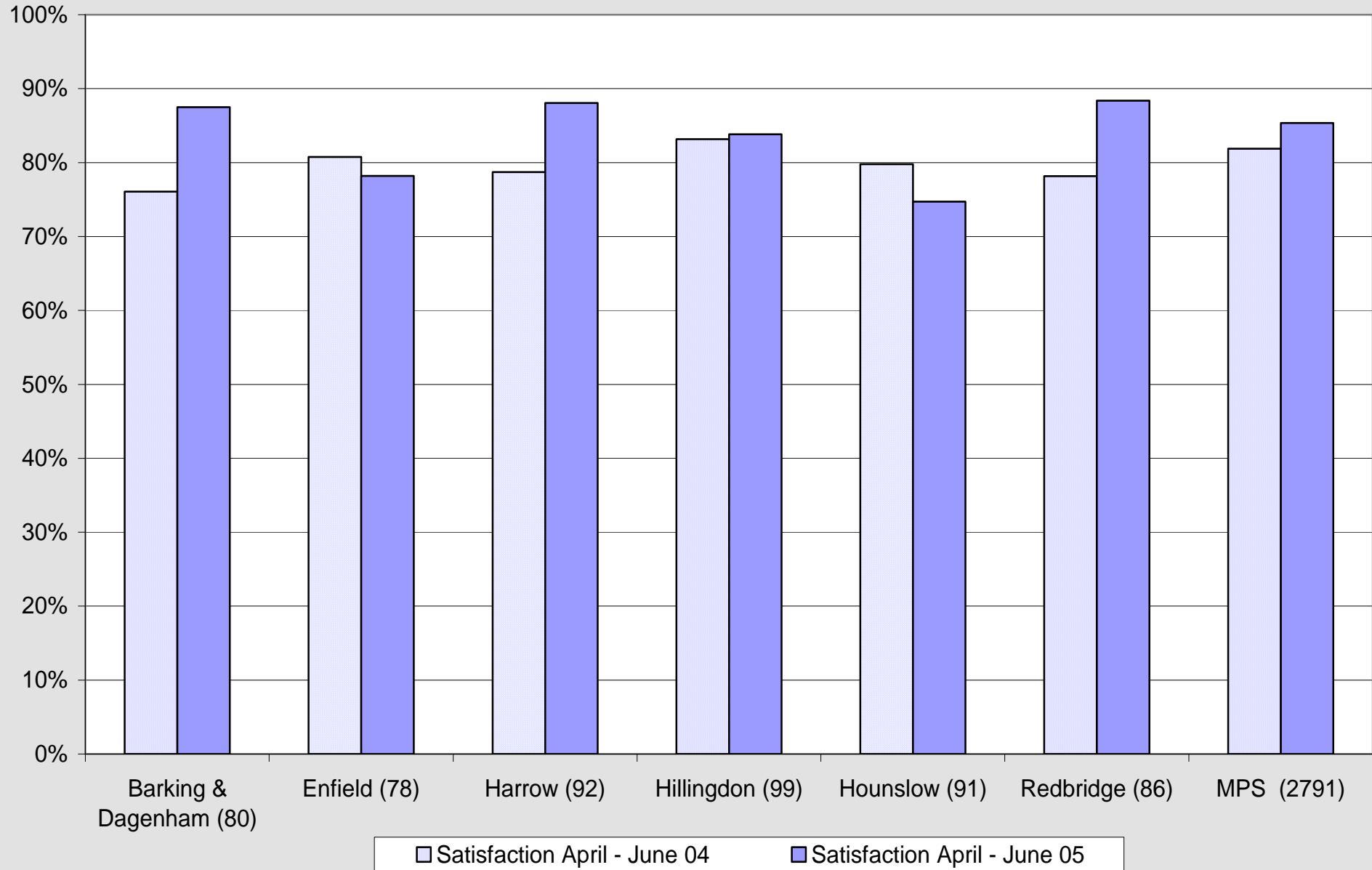
Comparative Data



**METROPOLITAN  
POLICE**

Working together for a safer London

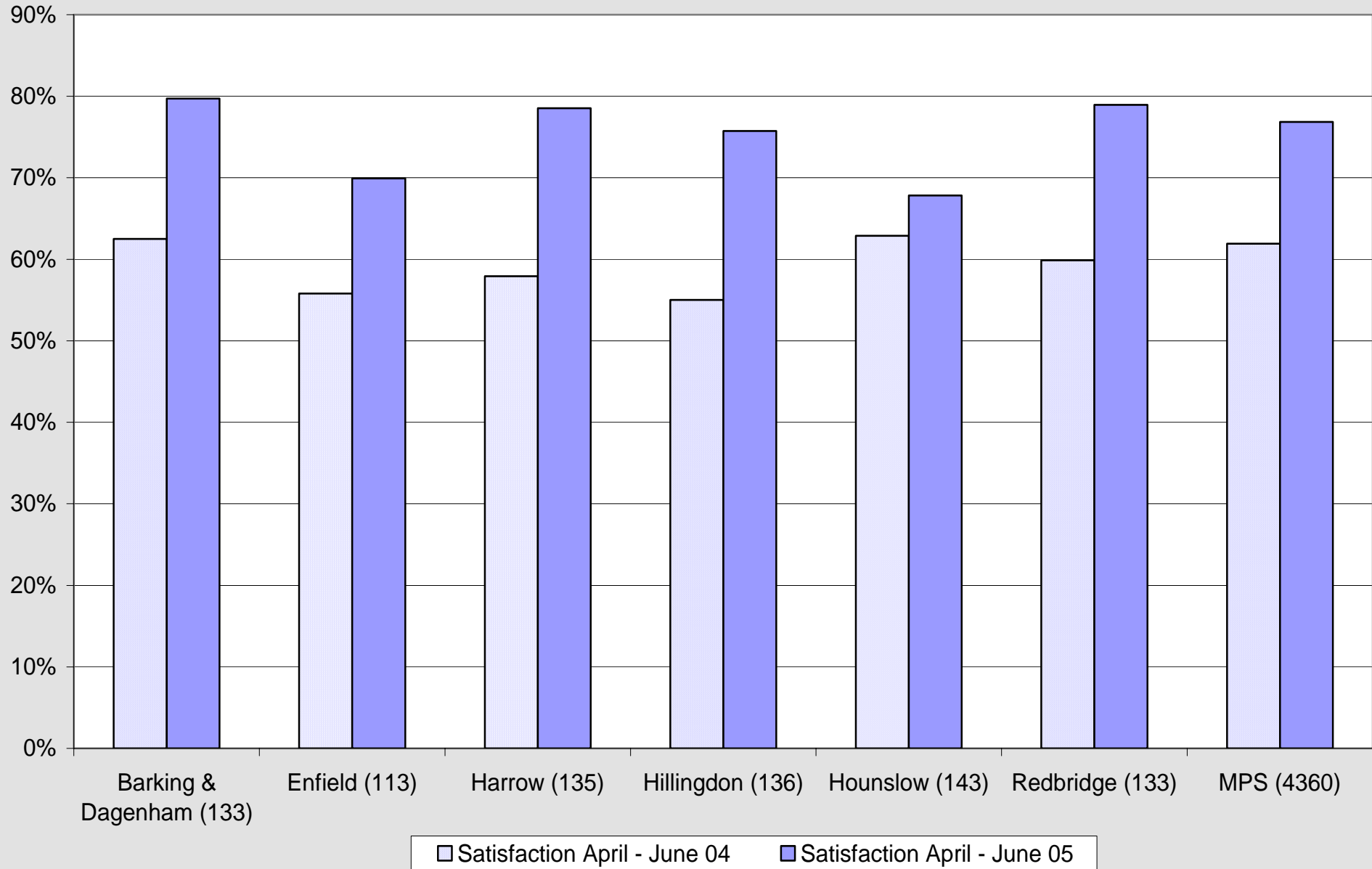
## Victim satisfaction with initial contact – Total victims



Data Source: MetStats

**Numbers in brackets represent the latest sample size**

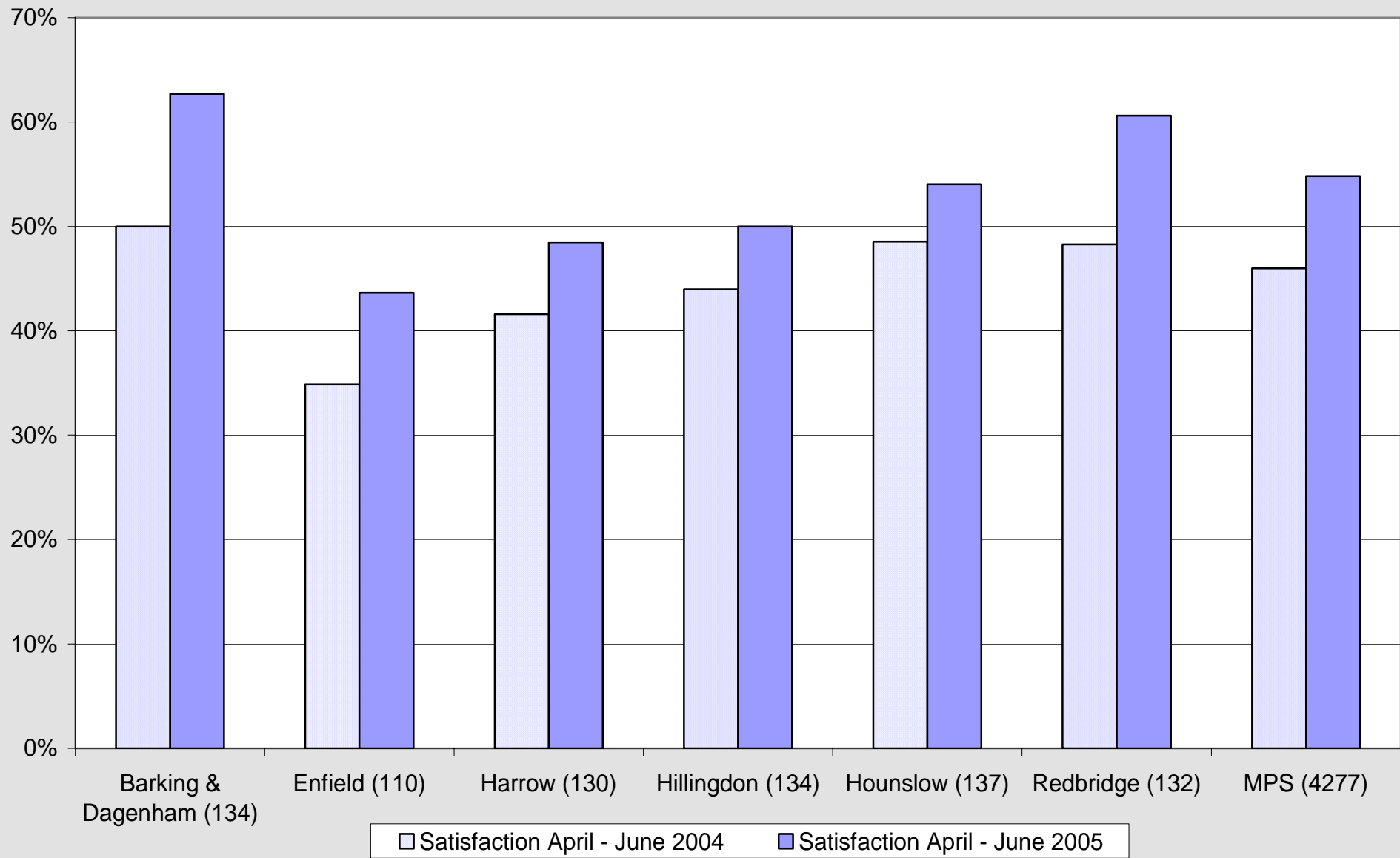
## Victim satisfaction with actions taken – Total victims



Data Source: MetStats

**Numbers in brackets represent the latest sample size**

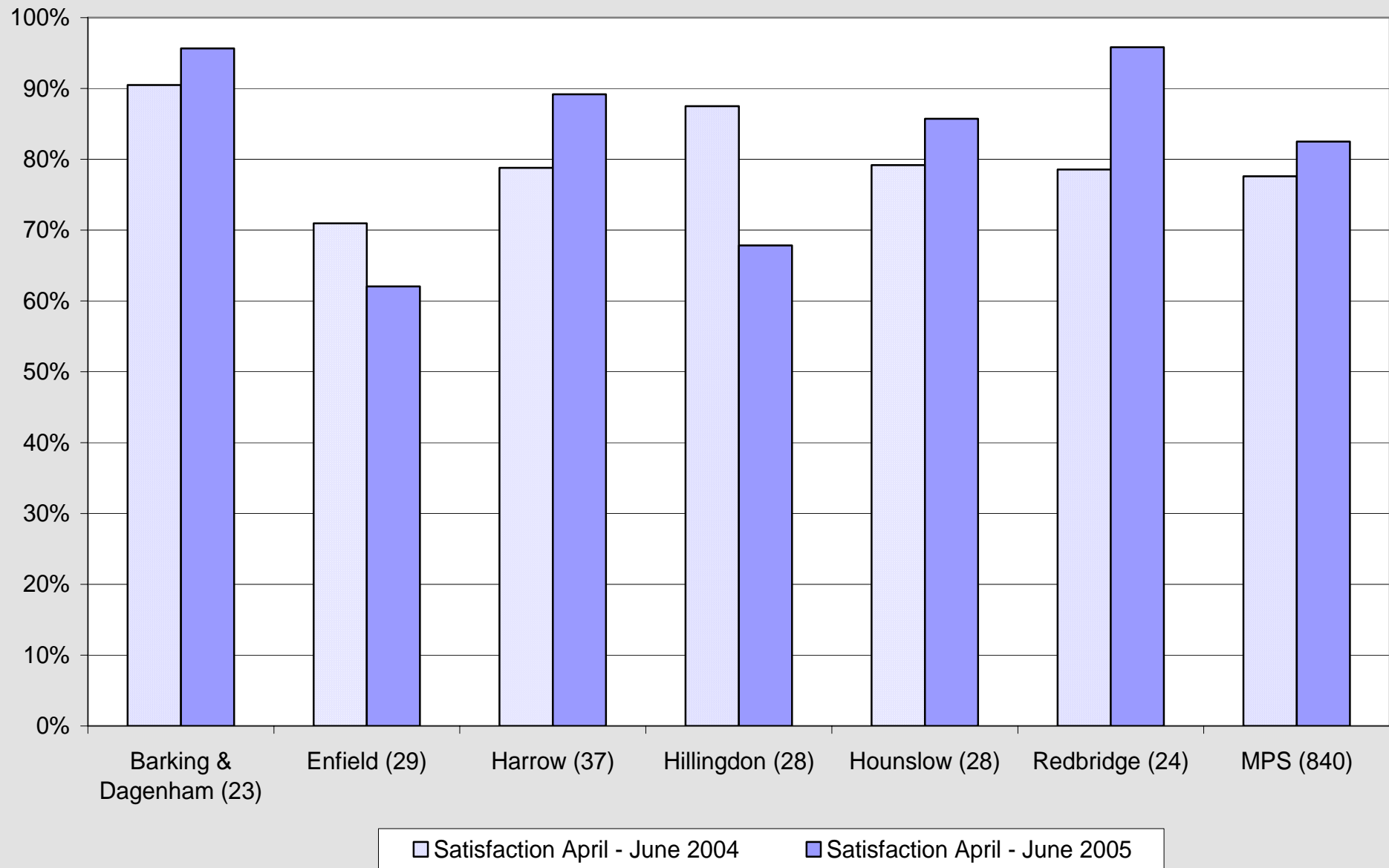
## Victim satisfaction with being kept informed – Total victims



Data Source: MetStats

**Numbers in brackets represent the latest sample size**

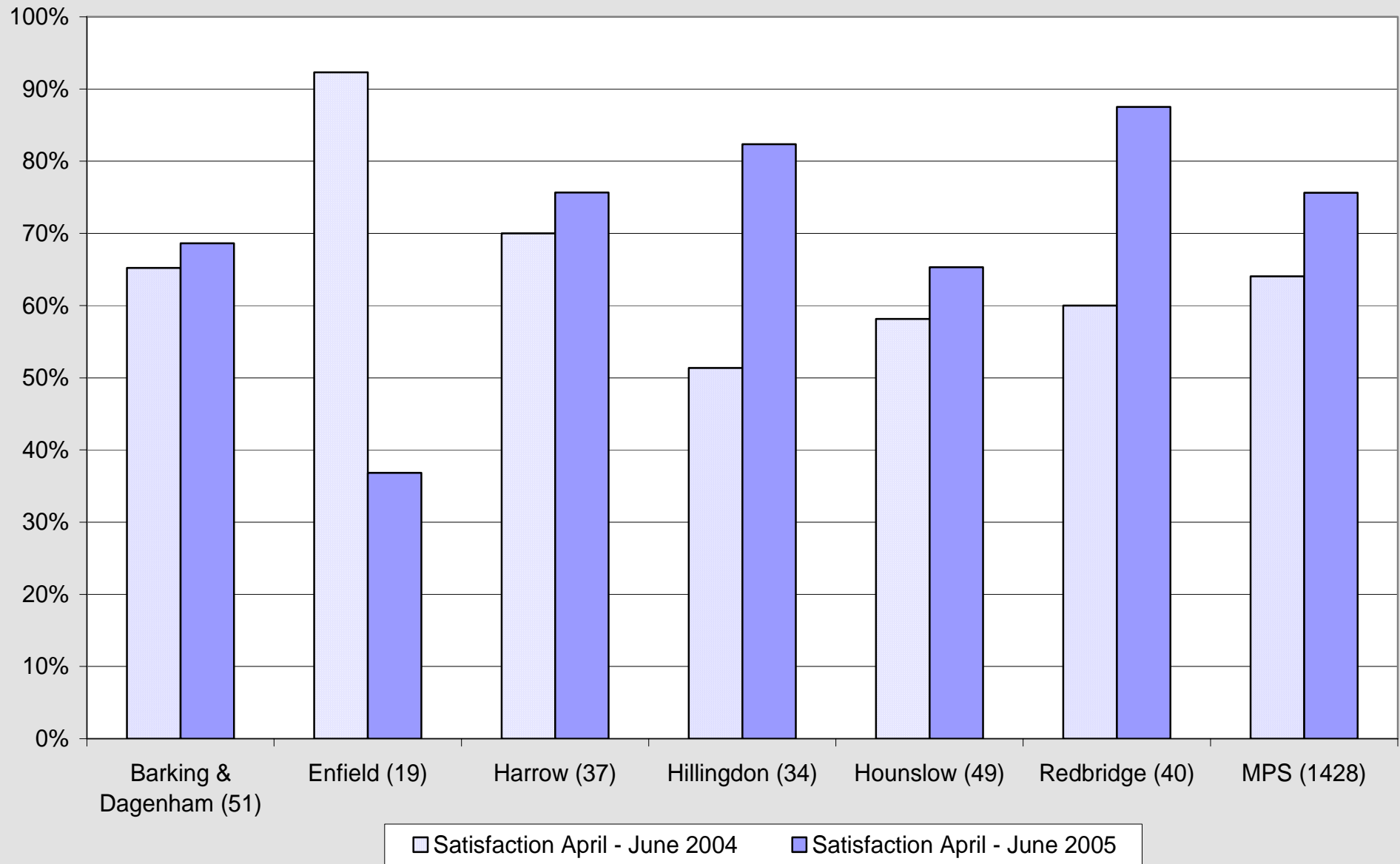
# Overall satisfaction – Victims of burglary



Data Source: MetStats

**Numbers in brackets represent the latest sample size**

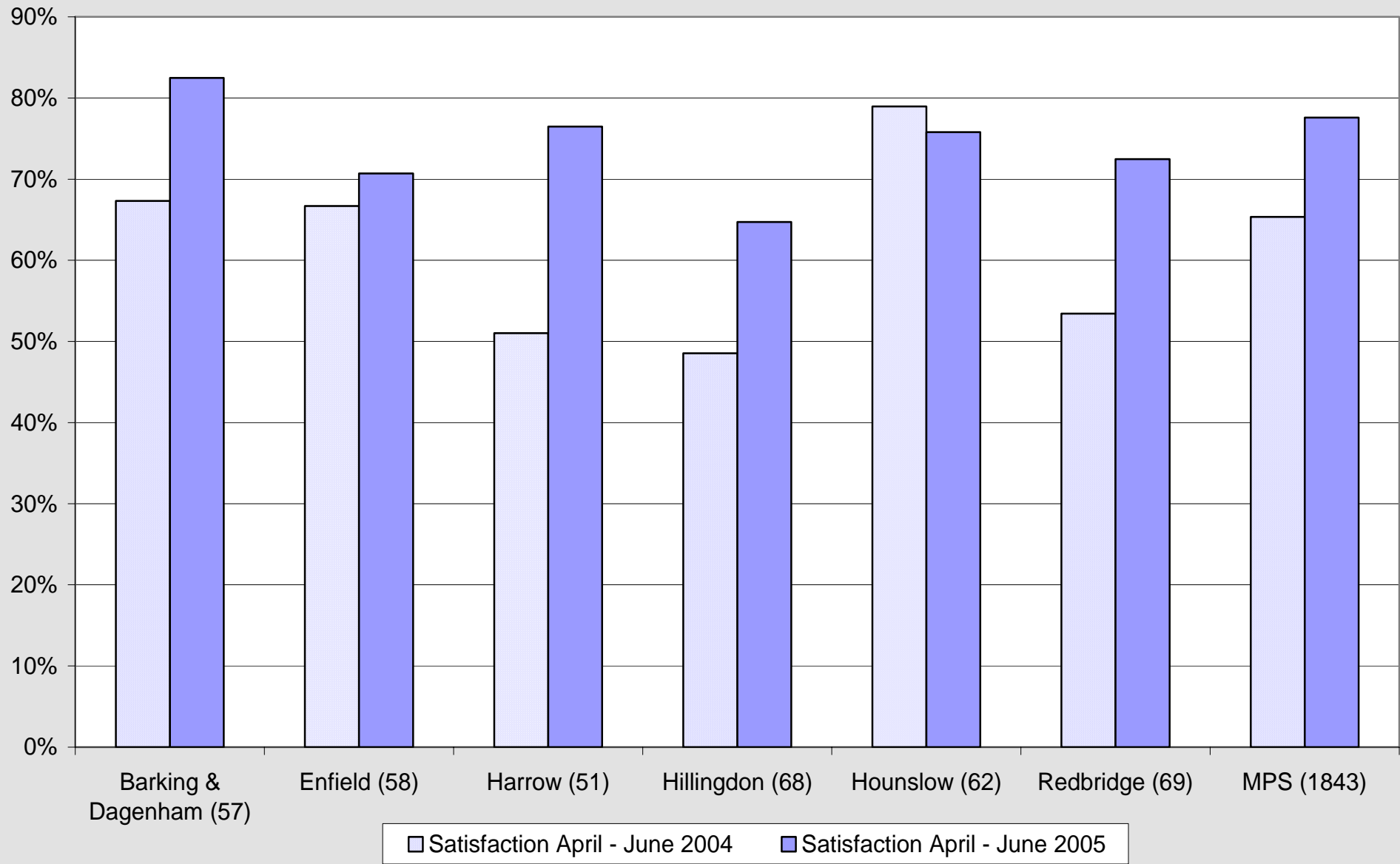
# Overall satisfaction – Victims of violence



Data Source: MetStats

**Numbers in brackets represent the latest sample size**

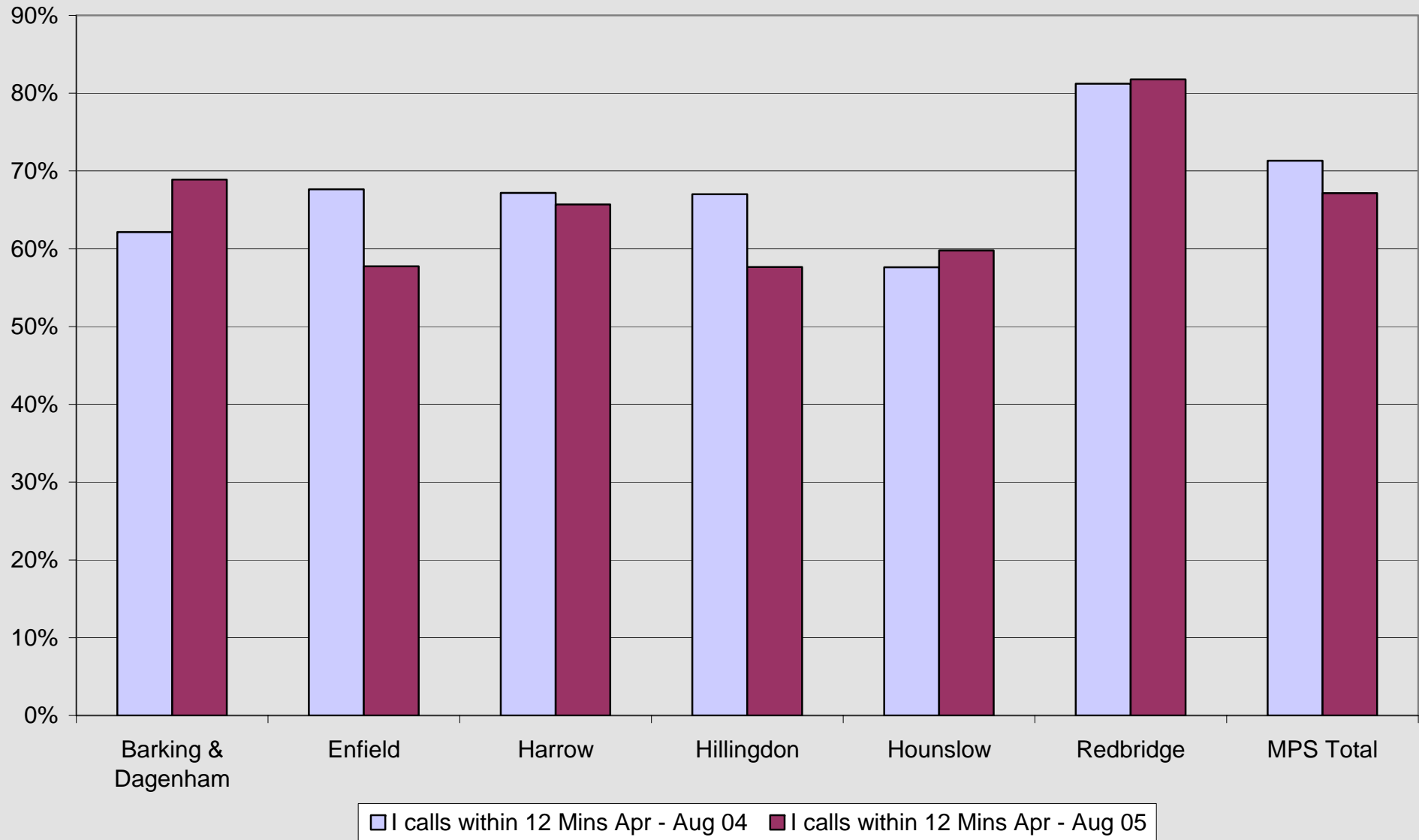
# Overall satisfaction – Victims of vehicle crime



Data Source: MetStats

**Numbers in brackets represent the latest sample size**

# I call response times April – August 2005

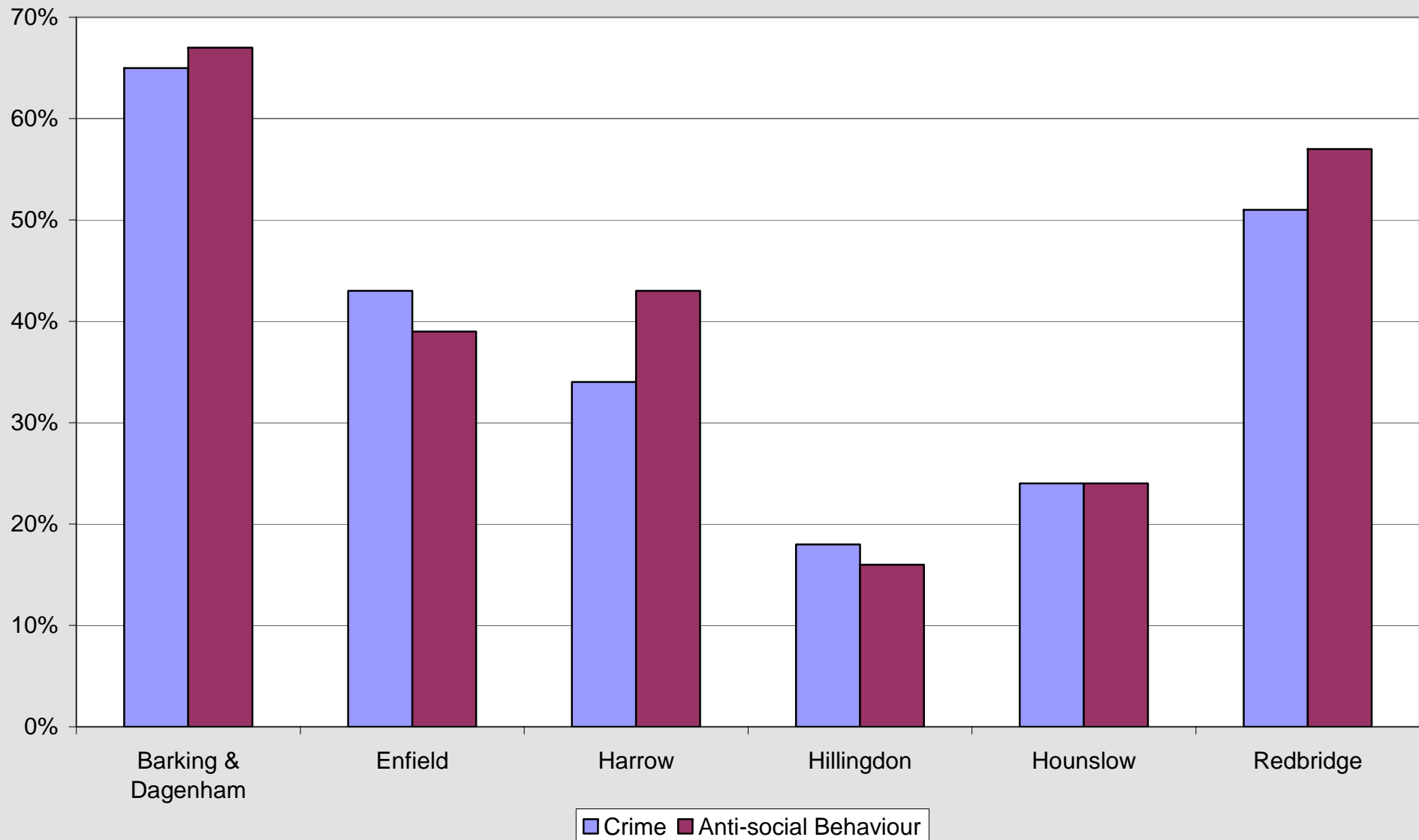


Data Source: MetStats



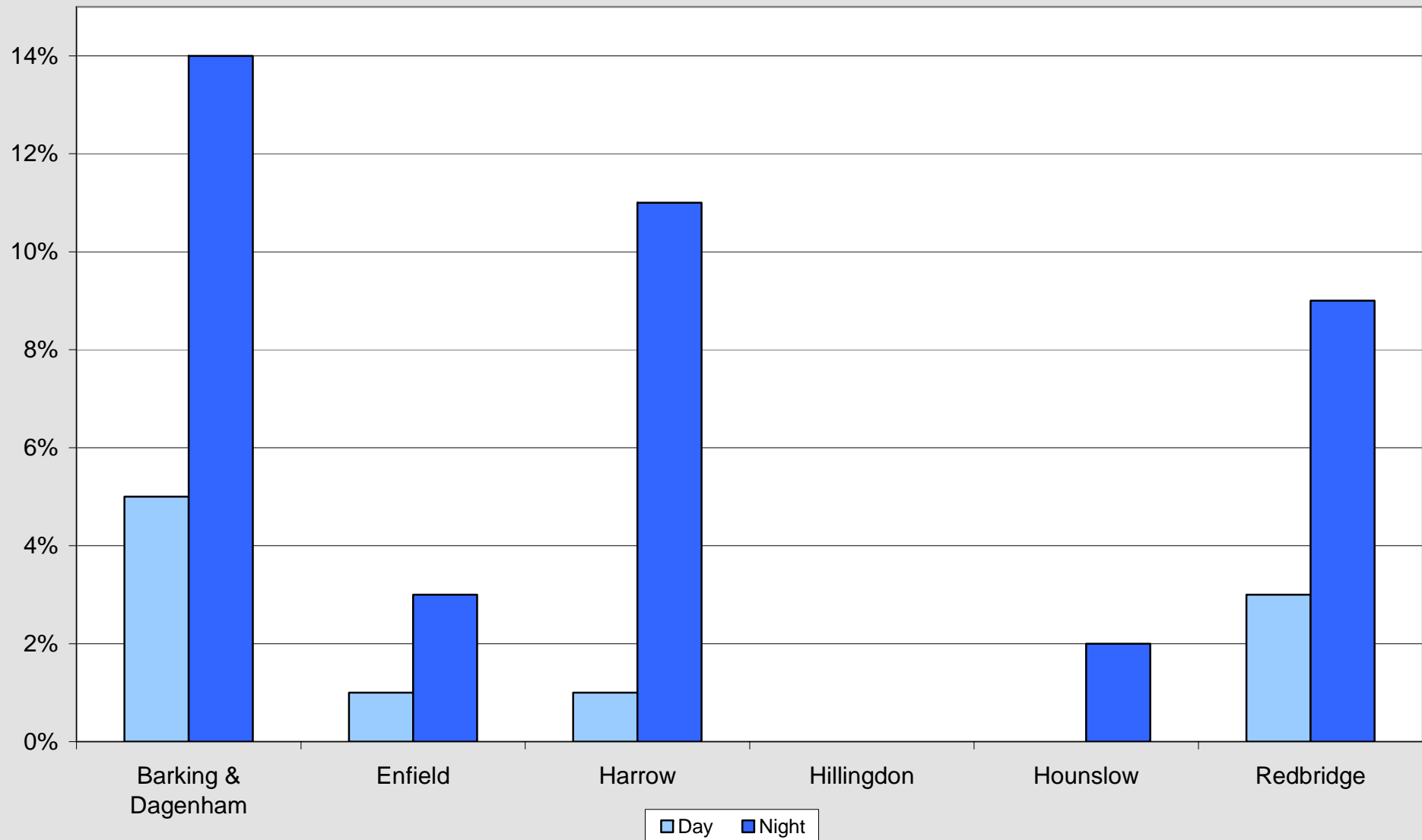
# **Public Attitude Survey (2004/05)**

## Percentage of People 'Very Worried' or 'Fairly Worried' about Crime and Anti-social Behaviour



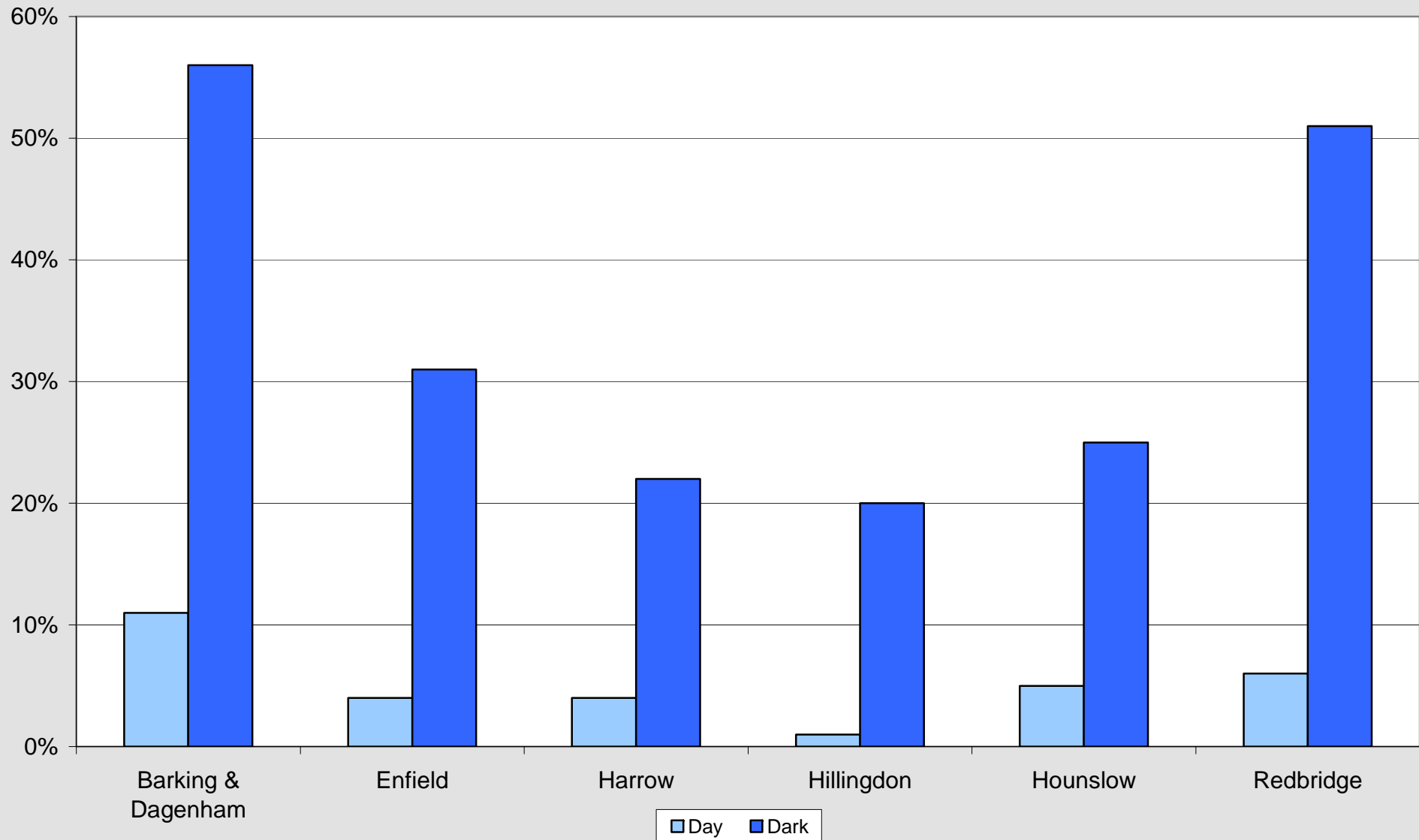
Data Source: PAS August 2005

# Percentage of People that are 'Very' or 'Fairly Worried' about Being Home Alone



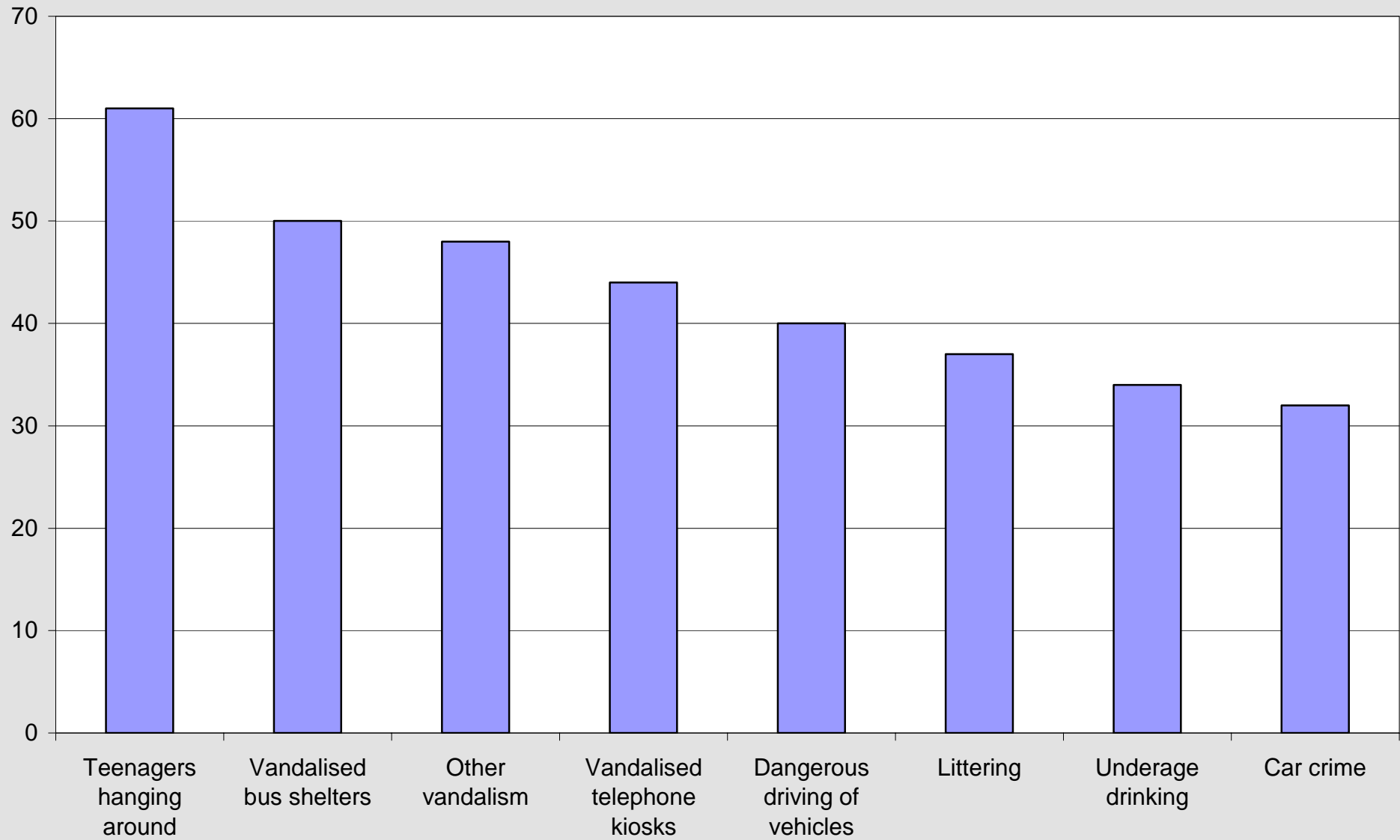
Data Source: PAS August 2005

## Percentage of People that are 'Very' or 'Fairly Worried' about Going out Alone or Never go out Alone



Data Source: PAS August 2005

## Top eight concerns – Barking & Dagenham



Data Source: PAS August 2005

## Police complaints, September 2004 to August 2005

Officers Unit/ Business Group at time of incident	Oppressive Behaviour	Dis - criminatory Behaviour	Malpractice	Failures in Duty	Incivility	Traffic Irregularity	Other	Grand Total	% Change from previous 12 months	Allegations per 100 officers
Barking & Dagenham	36	1	5	33	19	0	5	99	-31%	<b>23</b>
Enfield	109	11	17	57	32	1	1	228	6%	<b>41</b>
Harrow	71	8	5	42	49	5	1	181	83%	<b>53</b>
Hillingdon	88	12	17	49	52	3	6	227	91%	<b>46</b>
Hounslow	75	24	9	70	38	7	5	228	56%	<b>48</b>
Redbridge	23	13	7	67	16	2	10	138	-24%	<b>30</b>
<b>MPS</b>	<b>2992</b>	<b>413</b>	<b>483</b>	<b>2102</b>	<b>1195</b>	<b>52</b>	<b>275</b>	<b>7512</b>	<b>13%</b>	<b>39</b>

## Other Performance Highlights

*Increased Visibility on Street*

*OBTJ - one of the best in MPS/best in the NE of London*

*3<sup>rd</sup> best MPS borough re Sanctioned Detections*

*Best Performer re Street Crime in NE*

*Best Performer re Burglary in NE*

*Best SD rate in MPS for Burglary*

*One of best SD rates in MPS for Rape*

*2<sup>nd</sup> Best Performer in IQUANTA group (excl. DV)*

*Achieved the background of half a million pounds efficiency savings -  
Operation Theseus - new crime reporting standards*

*HOW DID WE GET THERE?*

*Leadership – Leadership - Leadership*



## WHERE ARE WE GOING?

*Safer Neighbourhood Growth and Maturity*

*Neighbourhood Panels*

*Focus on Anti-Social Behaviour and Quality of Life Issues*

# Anti Social Behaviour



## WHERE ARE WE GOING?

- *Safer Neighbourhood Growth and Maturity*
- *Neighbourhood Panels*
- *Focus on Anti-Social Behaviour and Quality of Life Issues*
- *Improved partnership and joined up thinking*
- *Police and Community Building*
- *Operational Warehouse/Custody. Shop Fronts.*
- *Thames Gateway - Designing Out Crime*
- *Volunteers in Policing*
- *Victim and Witness Focus*
- *Metcall*

# Metcall (Bow)



# Mobile Data Terminals (MDT)



# Airwave Radio



## WHERE ARE WE GOING?

- *Safer Neighbourhood Growth and Maturity*
- *Neighbourhood Panels*
- *Focus on Anti-Social Behaviour and Quality of Life Issues*
- *Improved partnership and joined up thinking*
- *Police and Community Building*
- *Operational Warehouse/Custody. Shop Fronts.*
- *Thames Gateway - Designing Out Crime*
- *Volunteers in Policing*
- *Victim and Witness Focus*
- *Metcall*
- *Terrorism*





## MY VISION

*Confident Communities*

*Policing Shaped by the Needs of the Citizen*

*A Borough Infrastructure that reflects an understanding that Safer Communities are not solely a Police responsibility - but a collaborative one.*

***TOGETHER WE CAN BUILDING COMMUNITIES  
AND TRANSFORM LIVES***

QUESTION TIME